



# Advanced Solutions

a DXC Technology Company

## Senior Application Administrator IS27

### Why Choose Us?

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Where will a career with Advanced Solutions take you? To the leading edge of information technology, working with industry partners from around the world. At Advanced Solutions you will work with outstanding people in a challenging and dynamic environment. We strive to provide you with the tools, the training, and the opportunity to take charge of your future and take advantage of change to maximize client service and work within a centre of excellence.

### The Opportunity:

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Advanced Solutions is looking for community-minded, energetic, progressive individual to join its HIBC Services business area.

As a part of the consortium team which consists of PBC Solutions, Advanced Solutions provides IMIT services to support the Ministry of Health's Health Insurance BC (HIBC) Services. Together, we are committed to the vision: "We empower British Columbians to achieve optimal health and wellness through effective, innovative and inclusive health benefits services."

All members of the team are required to deliver to the shared vision, guiding principles and intended behaviors. The Shared Vision guides the work we do and our Guiding Principles of honesty, integrity, reciprocity, autonomy, loyalty and equity, and our Intended Behaviours inform our relationships and sets the tone for how we work together.

### Who you are:

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- Display a high level of effort, commitment, and mature judgment
- Maintain a professional and confidential manner at all times
- Trustworthy and responsible behavior
- Eagerness to learn and a willingness to accept feedback and direction
- Customer Focus
- Adhere to Advanced Solutions Core Values
  - Exemplify Professionalism: We uphold a respectful and respected workforce.
  - Embrace and Champion Change: We enthusiastically participate, collaborate, innovate, and welcome change.
  - Encourage and Take Initiative: We are an engaged and progressive workforce promoting personal and professional growth
  - Personify Integrity: We are reputable and productive which builds the foundation of our success

### Application Requirements

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#### Must Have

- Degree from an accredited college or university with structured training in relevant to software engineering, computer science or equivalent field and;
- 10+ years' experience working in an application development or admin role or an equivalent combination of education and experience.
- Experience working in an application development environment that deliver solutions to meet business requirements, enhancements, vulnerability assessment and mitigation.

- Experience in supporting mission critical applications, responding to incidents and problems during the normal operation of the application.
- Experience in application security principles, complying information security, privacy and regulatory requirements and standards.
- Experience in designing and developing application in an Agile or waterfall processes, tools and standards adopted by Advanced Solutions and our clients.

### Nice to Have

- Experience on application upgrade, installation, configuration, customization and optimization.
- Experience on User, Service/System account management support.
- Knowledge on Application monitoring, alerts and tracing.
- Experience in performing health checks on application availability and reporting.
- Managing the product matrix across different databases, operating systems, and applications.
- Ability to perform comfortably in a fast-paced, team-based system support and deliverables-oriented work environment.
- Ability to make commitments, manage work, and modify expectations, when necessary, in a delivery-oriented work environment with meeting deadlines.
- Good organizational, interpersonal and communication skills.
- Ability to work on multiple projects simultaneously.
- Knowledge of frameworks, methods and tools (e.g., ITIL, SAFe, Agile, Scrum, Kanban, XP, ServiceNow, JIRA, Confluence, LeanIX), and understanding of software development life cycle models as well as project management principles and practices.
- Understanding of Testing and Quality Assurance principles.

*Learn more about application requirements and review the full job description [here](#).*

### We take care of our people (what we offer):

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#### Salary Package

- Employment Type: Full time, regular
- Union/Non-Union: Union-BCGEU
- Salary Grid Level: Level 27, Schedule 2
- Annual Salary: \$104,977.76 - \$119,895.91 (based on a 40 hour work week schedule)
- Office Location: Victoria, BC - Hybrid

#### Benefit Package

- 15 Vacation days, with entitlement increases with service
- Maternity, Parental and Pre-Adoption Leave with option for top up
- Employee Assisted Program including paid counselling services for you and your family
- Paid sick leave for when life happens
- Extended health and dental
- Public Service Pension plan, matched by Advanced Solutions
- Excellent Rewards and Recognition Program

#### Flexible Work Arrangements

- Flexible work schedules may be required to support the HIBC Services business
- Flexible work arrangements available including hybrid/telework options

### Diversity, Inclusion & Workplace Information

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We promote a diverse, equitable work environment and welcome employment applications from individuals of all backgrounds. Our employees enjoy competitive and comprehensive extended and group benefits and participate in a very progressive defined benefit plan through the BC Public Service Pension Plan.

## How to Apply:

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Please ensure your application clearly identifies how you meet each of the stated qualifications, with particular emphasis on the education, training, and experience requirements. This information will be utilized in screening your application and determining whether you will be considered for the next stage of the recruitment process.

In your application/cover letter please indicate how you heard about ESIT Advanced Solutions (i.e., name of job boards, career fairs, word of mouth). Qualified candidates are invited to forward their cover letter and resume, noting the position title and where they saw the position advertised, to [Competition@dxcas.com](mailto:Competition@dxcas.com) by **Thursday, March 6, 2025**. This competition will remain open until filled.

*An eligibility list may be created. Lesser qualified applicants may be under-implemented or appointed at a lower level.*

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