

Director, Network & Security Operations Exempt Out of Service

Advanced Solutions (ESIT Advanced Solutions Inc.) formerly known as HP Advanced Solutions delivers verifiably world-class business process and information technology outsourcing services in a professional and labour-friendly environment. Advanced Solutions was incorporated in May 2004 and is headquartered in beautiful British Columbia.

Where will a career with Advanced Solutions take you? To the leading edge of information technology, working with industry partners from around the world. At Advanced Solutions you will work with outstanding people in a challenging and dynamic environment. We strive to provide you with the tools, the training, and the opportunity to take charge of your future and take advantage of change to maximize client service and work within a centre of excellence.

As a [Victoria Innovation, Advanced Technology and Entrepreneurship Council \(VIATEC\)](#) member, Advanced Solutions supports the dynamic (two billion in revenue annually) Greater Victoria technology sector through innovative recruitment activities that encourage careers in technology.

We promote a diverse, equitable work environment and welcome employment applications from individuals of all backgrounds. Our employees enjoy competitive and comprehensive extended and group benefits and participate in a very progressive defined benefit plan through the BC Public Service Pension Plan.

Advanced Solutions is looking for a community-minded, energetic, progressive individuals to join its Infrastructure Services team. The Infrastructure Services team provides the leadership, delivery and support of information technology (IT) solutions that provide a hosting infrastructure for the BC Government and Broader Public Sector. Other key clients include the BC Ministry of Finance and the BC Pension Corporation as well as ESIT Advanced Solutions internal IT infrastructure. Infrastructure Services clients include those whose business is broad, highly diversified and involve functions critical to public safety, in fulfilling mission critical mandates and service quality commitments.

Infrastructure Services provides delivery and support for Data Centers, Networks, Mainframe Computing, Midrange Computing, Storage & Backup, and Database and Middleware using state of the art tools and following industry best practices through Service Management.

Responsibilities

Under the general direction of the Service Delivery Executive, Infrastructure Services as the Director of Network & Security Operations you are responsible for managing the operational delivery of the Network and Security Services as contemplated under a contracted agreement with the Province of British Columbia, as represented by the Ministry of Citizen's Services to provide Strategic Technology and Mainframe Services (STMS).

In this key central role, the Director defines outcomes and service levels and is accountable for providing the full range of IT operations management and support across all government programs, consistent with legislation and government policy. This includes financial and administrative management of government-wide procurement of technology to meet the evolving demands of government programs and priorities. The Director also provides strategic advice on IT operations, including security and privacy, to the Managing Director of IT Operations Deliver and the Government OCIO.

The Director participates in Ministry projects, and assists Ministries in evaluation of proposals for major new government business applications. The position assesses industry trends and government plans, and refines business development strategy and related budgets, staffing and sourcing strategies to address evolving client service needs.

The Director is responsible for the overall function of the unit including strategic planning, goal setting, program design, organization design, resource allocation, program monitoring, and evaluation, and effective liaison with many external stakeholders.

For a more detailed description of this job including selection criteria, please [click here](#).

Application Information

If you have a hands-on approach, are committed to providing service excellence, and are looking for a rewarding and challenging career opportunity where you can be part of an exciting operation, we would like to hear from you!

Please ensure your application clearly identifies how you meet each of the stated qualifications, with particular emphasis on the education, training, and experience requirements. This information will be utilized in screening your application and determining whether you will be considered for the next stage of the recruitment process. In your application/cover letter please indicate how you heard about ESIT Advanced Solutions (i.e. name of job boards, career fairs, word of mouth).

Qualified candidates are invited to forward their cover letter and resume, noting the position title and where they saw the position advertised, to Competition@dxcas.com by **Monday, November 19, 2018**.

An eligibility list may be created. Lesser qualified applicants may be under-implemented or appointed at a lower level.

Job/Performance Expectations, Competencies and Core Values

All Advanced Solutions employees display a high level of effort and commitment and show mature judgement and tact while maintaining a professional and confidential manner at all times. Our employees demonstrate trustworthiness and responsible behaviour as well as an eagerness to learn and a willingness to accept direction and feedback. Persistence and an ability to seek alternatives and solutions, while working in a resourceful manner to

accomplish reasonable and expected work goals is a must. On call work during non-core hours may be a requirement for this position.

Key competencies for all Advanced Solutions employees include customer focus, integrity and trust, ethics and values, motivating others, driving for results, building effective teams, priority-setting, decision quality, business acumen, and organization skills.

Advanced Solutions employees also adhere to the following four Core Values:

- **Exemplify Professionalism:** We uphold a respectful and respected workforce.
- **Embrace and Champion Change:** We enthusiastically participate, collaborate, innovate, and welcome change.
- **Encourage and Take Initiative:** We are an engaged and progressive workforce promoting personal and professional growth.
- **Personify Integrity:** We are reputable and productive which builds the foundation of our success.

Employment Type: Full time, Regular

Union/Non-Union: Non-union

Annual Salary: Salary commensurate with qualification and experience

Office Location: Victoria, British Columbia

Advanced Solutions is located at the beautiful Vancouver Island Technology Park (VITP) - home to the greatest concentration of technology companies on the island and offering amenities that allow its people to be healthy and happy in the workplace. To learn more about VITP and its amenities, visit <http://vitp.ca/about-vitp/about-us/>.

